

Mobile Computing

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Customer Support Focus Group

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Societal Evolution

- "Mobile computing represents the most significant shift in IT since the birth of computing"
 - Laptops to tablets to smart phones
 - Phone can now serve as the centerpiece of personal and business entertainment, communication, and productivity
- Browser vs. Applications

ISO/RTO Evolution

- Mobile responsive websites
 - PJM
- Mobile apps
 - ISO New England
 - California ISO
 - ERCOT

NYISO Evolution

- Have you identified an interaction with NYISO that might benefit from a downloadable app?
- Choosing when and where to develop (possible examples)
 - Data: OASIS, Maps, Graphs, ...
 - Committee meetings: calendar, materials,...
 - Hot topics

The mission of the New York Independent System Operator, in collaboration with its stakeholders, is to serve the public interest and provide benefit to consumers by:

- Maintaining and enhancing regional reliability
- Operating open, fair and competitive wholesale electricity markets
- Planning the power system for the future
- Providing factual information to policy makers, stakeholders and investors in the power system

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